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**Diploma in Consumer Protection Law Examination - 2009**

**PAPER - III**

**CONSUMER PROTECTION LEGISLATIONS**

**Time : 3 Hours]**

**[Max. Marks : 100**

**Instructions :**

- (1) Attempt *any five* questions.
- (2) All questions carry equal marks.

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- Q.1)** Discuss provisions regarding manufacture, sale and distribution of Drugs and Cosmetics, under the Drugs and Cosmetics Act, 1940.
  - Q.2)** Discuss provisions regarding prevention of Food Adulteration under Prevention of Food Adulteration Act, 1954.
  - Q.3)** Discuss provisions regarding Offences and Penalties under the Standards of Weights and Measures Act, 1976.
  - Q.4)** Define Contract. Discuss essential elements of Valid Contract under the Indian Contract Act, 1872.
  - Q.5)** Define Contract of Sale of Goods. Discuss essential elements of Contract of Sale of Goods under the Sale of Goods Act, 1930.
  - Q.6)** Define Negotiable Instrument. Discuss important characteristics of Negotiable Instrument under the Negotiable Instruments Act, 1881.
  - Q.7)** Discuss Offences and Penalties under MRTP Act.
  - Q.8)** Define Evidence and its admissibility under the Indian Evidence Act, 1872.

**Q.9)** Write notes on the following :

- (a) Acquisition of Membership under Co-operative Societies Act, 1961
  - (b) Share or Interest not liable to attachment under Maharashtra Co-operative Societies Act, 1961
  - (c) Fraud and Cheating under IPC, 1860
  - (d) Mischief and Trespass under IPC, 1860
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Total No. of Questions : 8]

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**Diploma in Consumer Protection Law Examination - 2009**

**PAPER - II**

**CONSUMER PROTECTION ACT, 1986**

**Time : 3 Hours]**

**[Max. Marks : 100**

***Instructions :***

- (1) Answer **any five** questions.*
  - (2) All questions carry equal marks.*
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- Q.1)** “The Consumer Protection Act, 1986, has proved to be a boon to the consumer in many ways.” Discuss this statement.
- Q.2)** Analyze definition of ‘Consumer’ under the Consumer Protection Act, 1986, giving suitable illustrations.
- Q.3)** Explain Composition and Jurisdiction of various Consumer Dispute Redressal Agencies under the Consumer Protection Act, 1986.
- Q.4)** Enumerate whether goods purchased for commercial or retail purpose by a person, would bring him within the definition of ‘Consumer’ under the Act. Illustrate.
- Q.5)** Explain procedure for filing a complaint before the District Forum.

**Q.6)** State whether the following amount to Deficiency in Service or Defect in Goods under the Act :

- (a) Negligence by a medical practitioner while performing an operation of Mr. Jones.
- (b) Mr. James had purchased a confirmed ticket on Jet Airways. The flight was later cancelled on account of Technical Snag.
- (c) A Superfast Train in which Mrs. Jaya was travelling was delayed for long hours without any reason.
- (d) An expensive Saree of Mrs. Meena was totally damaged by the dry-cleaner.

**Q.7)** Discuss nature of various Penalties and Reliefs under the Consumer Protection Act, 1986.

**Q.8)** Write short notes : (**Any Two**)

- (a) State Commission
- (b) 'Contract of Service' and 'Contract for Service'
- (c) Restrictive Trade Practices
- (d) Enforcement of Orders of the Forums under the Act

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**Diploma in Consumer Protection Law Examination - 2009**

**PAPER - I**

**CONSUMER MOVEMENT AND CONSUMERISM**

**Time : 3 Hours]**

**[Max. Marks : 100**

**Instructions :**

- (1) Answer *any five* questions.
  - (2) All questions carry equal marks.
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- Q.1)** Discuss provisions for Protection of Consumer Rights with reference to ancient Indian Scenario.
- Q.2)** Who is a Consumer ? What do you understand by Consumer Sovereignty ?
- Q.3)** State contribution of State in the guidance of Consumers. Does this guidance reach the Potential Consumers or it requires any further alteration for effective manifestation of real consumer awareness ?
- Q.4)** “Awareness of Consumer is the only way of effective enforcement of his rights.” Give your comment by referring to importance of Consumer Education.
- Q.5)** State importance of Article 19 and Article 21 of the Constitution of India with reference to Consumer Justice. Support your answer with relevant cases.
- Q.6)** “For Consumer, healthy life is essential which is only possible through wholesome Environment.” Comment and also illustrate this statement.

**Q.7)** “Human Rights are nothing but the rights of every consumer because it demands for life, liberty, equity and dignity.” Elucidate the statement.

**Q.8)** Write short notes on **any two** of the following :

- (a) State role of Consumer International.
- (b) Media can play courageous role in Consumer Awareness.
- (c) Public Utility Services and Consumer
- (d) Directive Principles of State Policy under Constitution and Consumer Rights

**Q.9)** Discuss Post Independence Development in the field of Consumer Protection Policies.

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